# Square Cassette Shades

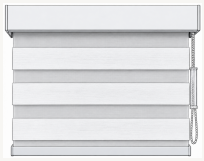
Square cassette · Montage™ and roller shades

## ⚠ WARNING

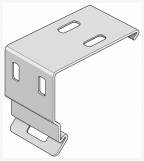
**STRANGULATION HAZARD** — Young children can be strangled by cords. Immediately remove this product if a cord longer than 8-11/16″ [22 cm] or a loop larger than 17-5/16″ [44 cm] around becomes accessible.

Keep cords, chains and loops out of children's reach. Move cribs, beds and furniture away from window coverings.

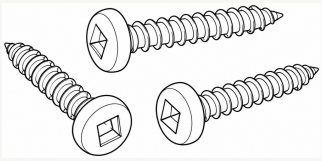
## 01 What's in the box



Shade in its square cassette, fully assembled



Cassette brackets (number by width, see 02)



Installation screws (1-1/8″ pan-head, #2 Robertson)

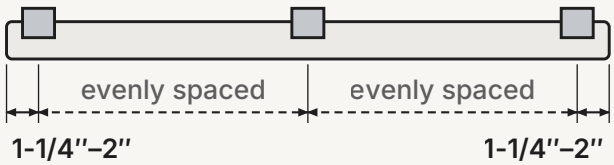
**Tools you need:** Drill with bits · tape measure · pencil · level · #2 Robertson (square) driver · flat screwdriver (to take the cassette down).

## 02 Before you start

The square cassette is the standard cassette for Montage™ shades. It is also used on roller shades, and installs the same way on both.

### How many brackets

| Shade width | Brackets |
|---|---|
| Up to 36″ | **2** |
| Over 36″ to 72″ | **3** |
| Over 72″ to 96″ | **4** |
| Over 96″ to 120″ | **5** |




Place the end brackets 1-1/4″ to 2″ [32–51 mm] in from each end of the cassette. Space the others evenly between them.

### Cassette size

| Cassette | Height | Depth |
|---|---|---|
| Square | 3-3/4″ [95] | 3-7/8″ [98] |

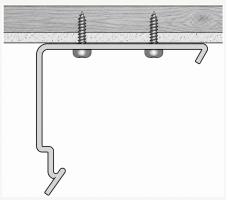
Depth is measured to the wall face, bracket included. For a flush inside mount, the window recess must be at least this deep.

Check that window cranks, handles and locks will not get in the way of the shade.

**Important** Brackets that are not level and in line make the fabric drift to one side and can damage it.

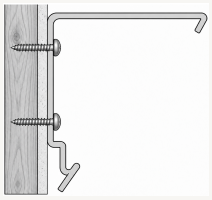
## 03 Install the brackets

Mark the bracket positions. Use a level to check that all the brackets are level and in line with each other.



**Inside mount or ceiling**

Screw up through the holes in the **top** of the bracket into the top of the window frame or the ceiling.

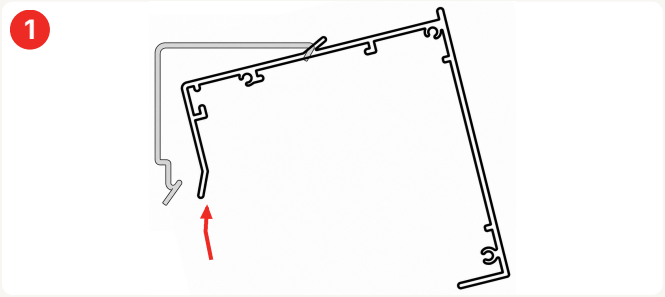


**Outside mount (wall)**

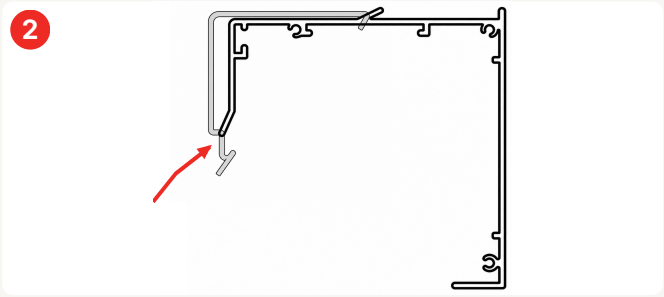
Screw through the holes in the **back** of the bracket into the wall or trim above the window.

## 04 Hang the cassette

Make sure the shade is fully raised.




Hook the front of the cassette onto the front hook at the top of every bracket, with the back tilted down.

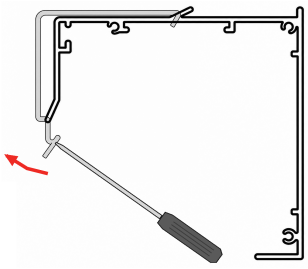



Swing the back of the cassette up until its back lip snaps into the hook at the bottom of the bracket leg (arrow).

✓ **Pull gently on the cassette to check that it is locked in.**

## 05 Take the cassette down

Raise the shade fully and support the cassette with one hand.



1. From below, put a flat screwdriver against the lower back leg of the bracket, just under the back of the cassette.
2. Press the leg backwards, toward the wall, until the back of the cassette releases. Let the back swing down.
3. Lift the front of the cassette off the bracket. Repeat at each bracket.

## 06 Operate and adjust the shade

The square cassette takes chain drive, ES Wand, Cordless RS, AR Cordless and motorized controls. To operate and adjust your shade, see the installation instructions for your control. Motorized shades: see the motor's programming instructions.

**Adjusting** Some adjustments are made at the end of the roller. Take the cassette down (see 05), then take off the end cap on that side. Put it back before you hang the cassette again.

## 07 Care and cleaning

- Dust the fabric and the cassette regularly with a feather duster, or vacuum on low suction with a soft brush attachment.
- Spot clean with a cloth dampened with water and mild soap. Blot, do not rub, and let the shade dry fully lowered.
- Do not soak, machine wash, steam clean or dry clean the fabric. Do not use solvents or bleach.

## 08 Installer tips

- Check that every bracket is level and in line before hanging: a cassette that is forced onto one bracket will not snap in on the others.
- Listen and feel for the snap at each bracket, then pull gently down on the cassette to check it is locked.
- On inside mounts, check the recess depth and the clearance at each end before you mark the brackets.
- Keep a flat screwdriver on hand for removal (05); do not pry on the cassette face.

## 09 Troubleshooting

| Problem | Possible cause | What to do |
|---|---|---|
| **The cassette won't snap into the brackets** | Brackets not level or in line, or screws not tight | Check the brackets with a level and tighten the screws. Hook the front first, then push the back up. |
| **The fabric drifts to one side** | Brackets not level or not in line | Take the cassette down, level and line up the brackets, then hang it again. |
| **The cassette comes off or is loose** | Back not snapped in on every bracket | Hang it again, checking that the back snaps in at each bracket. |
| **The cassette won't come off** | Back still held by the bracket | Press the back leg of each bracket toward the wall with a flat screwdriver (see 05). |
| **The fabric rolls unevenly** | Cassette not level, or shade pulled from one side | Level the brackets (03). Operate from the centre of the bottom bar. |
| **The shade sticks or rubs** | Cassette or fabric touching the frame | Check the clearance at each side of an inside mount, and that the recess is deep enough (see 02). |

CBM

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