ES Wand Roller Shades

Open roll · spring-assisted wand

⚠ WARNING

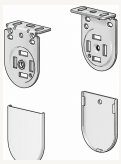
STRANGULATION HAZARD — Young children can be strangled by cords. Immediately remove this product if a cord longer than 8-11/16″ [22 cm] or a loop larger than 17-5/16″ [44 cm] around becomes accessible.

Keep cords, chains and loops out of children's reach. Move cribs, beds and furniture away from window coverings.

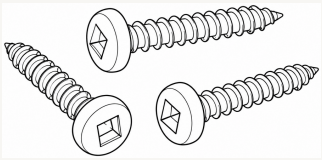
01 What's in the box



Shade, fully assembled and pre-tensioned, with the wand attached



Control and idler brackets, with bracket covers



Installation screws (1-1/8″ pan-head, #2 Robertson)

Tools you need: Drill with bits · tape measure · pencil · level · #2 Robertson (square) driver. To adjust tension: a ratchet with a 5 mm socket (not included).

02 Before you start

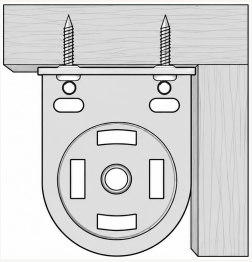
Each shade hangs on **two brackets, one at each end**. The **control bracket** goes on the wand side and the **idler bracket** on the other side. Mount them so the shade fits between them, with the brackets level and in line.

Check that window cranks, handles and locks will not get in the way of the shade.

Important Brackets that are not level and in line make the fabric drift to one side and can damage it.

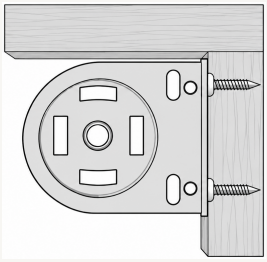
03 Install the brackets

Mark the bracket positions. Use a level to check that both brackets are level and in line.



Ceiling or inside mount

Two screws up through the top of the bracket into the ceiling or the top of the frame.

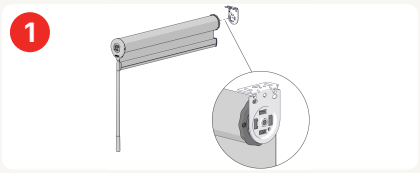


Wall mount

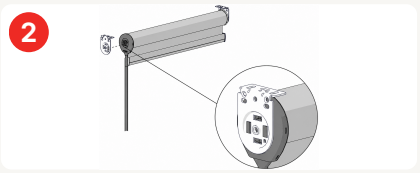
Two screws through the back of the bracket into the wall or trim.

04 Hang the shade

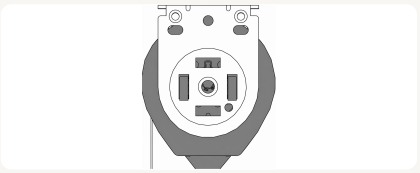
Keep the shade rolled up.



Attach the idler end first: seat it in the idler bracket.



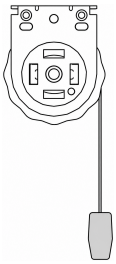
Attach the control end: push it onto the control bracket.



Check The control end must be fully engaged with the top tongue of the bracket.

05 Check the tension

Note The shade ships pre-tensioned. Check it before use. Keep hold of the wand or bottom rail: the limits are not set yet, so do not let the shade crash into the brackets.



1. Pull the bottom rail all the way down.
2. Let it go. It should rise no more than 1-5/16″ [33 mm] and lock. This is the release allowance for raising the shade.
3. Tug the bottom rail down and release it.

Result	Meaning	What to do
✓	**It rises at a steady speed**	The tension is right. Go on to set the top limit (09).
+	**It stops partway or slows down a lot**	Not enough pre-turns. Add pre-turns (08).
–	**It rises too fast**	Too many pre-turns. Remove pre-turns (08).

06 Operate the shade

To lower: pull the wand down to the height you want and let go; the shade locks there. To raise: tug the wand down slightly and release; guide the shade up with the wand. Do not let it spring up unguided.

07 Take the shade down

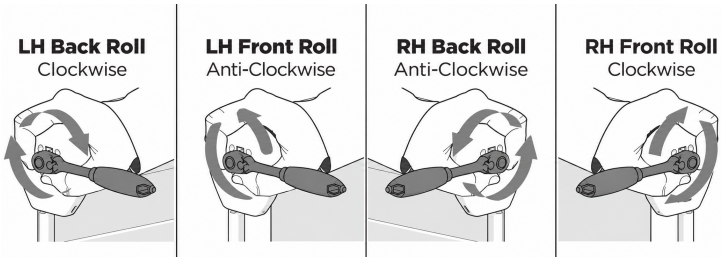
Important Before you remove the shade, lower it slightly so it is in its locked position. It must not be resting at the top limit, or the spring can lose its pre-tension.

Support the shade and push it toward the idler end to free the control end from its bracket, then lift the shade out.

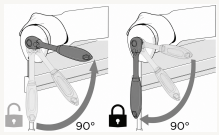
08 Adjust the tension (pre-turns)

Take the shade down first (07). Fit a ratchet with a 5 mm socket on the adjusting shaft at the control end.

Direction of pre-turns (seen from the room; LH = left hand, RH = right hand)



+ Add pre-turns



Turn in the pre-turn direction for your shade, then turn a further 90° and release to lock the tension.

– Remove pre-turns

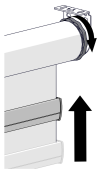
Hold the shade. Turn 45° in the pre-turn direction and release to unlock; the ratchet springs back under spring tension. Repeat until you reach the tension you want.

09 Set the top limit

Turn the limiter head at the idler end to set where the shade stops at the top. The bottom rail must be free to move up (not locked by the spring). Back roll shown; reverse the direction for a front roll. Test by moving the shade all the way up and down.



Turn the front of the limiter up: the top position is lower.



Turn the front of the limiter down: the top position is higher.

10 Care and cleaning

- Dust regularly with a feather duster, or vacuum on low suction with a soft brush attachment.
- Spot clean with a cloth dampened with water and mild soap. Blot, do not rub, and let the shade dry fully lowered.
- Do not soak, machine wash, steam clean or dry clean the fabric. Do not use solvents or bleach.

11 Installer tips

- Before checking the tension, make sure both ends are fully engaged: a control end that is only partly on the tongue feels like a spring with no tension.
- Change pre-turns one turn at a time, then repeat the tension check (05) before changing more.
- Operate from the centre of the bottom rail or with the wand. Pulling on one side makes the fabric roll unevenly.
- Always guide the shade up. Letting it snap up to the top knocks the limit setting and wears the spring.
- Do not add weight to the bottom rail after installation: it changes the tension the shade was set for.
- Shades of different sizes need different pre-turns. Do not copy the setting from one shade to another.

12 Troubleshooting

Problem	Possible cause	What to do
The shade will not find its top limit	Limit set incorrectly	Raise the shade fully. If the bottom rail touches the brackets, turn the limiter head in the direction that lowers the shade until it starts to lower, then set the limit (09).
The shade falls or behaves erratically	No pre-turns	Add pre-turns (08).
The shade rises too quickly	Too many pre-turns	Remove pre-turns (08).
The shade does not rise	Control end not fully engaged, or no pre-turns	Check the control end on the bracket tongue (04), then check the tension (05).

The fabric drifts to one side	Brackets not level or not in line	Level and line up the brackets, then hang the shade again.
The shade creeps up after it is lowered	Too many pre-turns	Remove pre-turns (08).
The shade drifts down or will not hold its position	Too few pre-turns	Add pre-turns (08).
The fabric rolls unevenly or the edges fray	Brackets not level, or shade pulled from one side	Level the brackets (03). Operate from the centre of the bottom rail or with the wand.
Anything else	Internal part	Contact your dealer. Do not take the control apart.

CBM

Contact

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